

# PRESCOTT ENTERTAINMENT

***By agreeing to book Silent Disco Hire services from Prescott Entertainment, you automatically agree to the following terms and conditions that Prescott Entertainment undertakes to provide you with the best service, on the dates and times agreed by Prescott Entertainment and yourself, the customer.***

By agreeing to hire equipment from Prescott Entertainment, you agree to the following terms and conditions that Prescott Entertainment undertakes to provide you with the equipment you have booked, in working order, on the date(s) you agreed.

All equipment provided including: headphones; transmitters; flight cases; storage containers; cables are to be stored securely and returned in the same condition as they were on delivery. You will be responsible for all equipment once it has been delivered until it has been returned to us.

Prescott Entertainment carry out checks and maintain all equipment before dispatch but in the eventuality that damage occurs in transit or dispatch, you will not be charged for any equipment that doesn't work on arrival. You therefore agree to familiarize yourself with the equipment prior to the start of your event and report damaged items or incorrect number of headphones before the stated event times. Prescott Entertainment reserve the right not to issue refund if nothing is reported.

**Fees:** Once you have agreed your order, a £50 non-refundable deposit will be required in order for the requested date(s) to be closed off. The remaining balance of agreed rate will then be due no later than event date.

**Cancellations:** Prescott Entertainment agrees to change or vary your booking at any time, up to 14 days prior to the event date. Should you wish to cancel your order within 14 days of an event, a cancellation fee of 50% (of total bill) applies. If cancellation is within 72 hours of an event, a cancellation fee of 100% applies.

**Damage or Loss:** All bookings are to subject to a 50% holding fee. If any headphones are missing or severely damaged (unusable) you agree to pay us a subsidised replacement cost of £23:50 per headphone and £49:50 per transmitter.

**Collections:** You will be responsible for packing up all of the equipment ready for collection on the agreed day when order was confirmed. You agree to arrange access for collections and be contactable by phone or email (within reason). Collections missed are liable to be charged at the same contract rate for additional nights hire; additional courier fees also apply.